

VERONICS INSTRUMENTS INC.

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ISO9001: 2015
REGISTERED
NO.: QAC/R01/0039

www.veronics.com

Veronics – Customer Terms & Conditions

1. **ACCEPTANCE** – All price and delivery quotations automatically expire thirty (30) days from the date thereof and in the meantime may be changed or withdrawn at any time. No contract shall be created between Seller and Buyer until a purchase order is approved in writing by Seller.
2. **SHIPPING DATES** – Shipment dates are approximate only and are estimated from the date of receipt of Buyer's order with complete manufacturing information or from the date of approval of drawings, when required. Seller shall not be liable for any loss or damage for delay or non-delivery due to the acts of civil or military authority, acts of Buyer or by reason of any major force, which shall be deemed to mean all other causes whatsoever not reasonably within the control of Seller, including, but not limited to acts of God, war, riot or insurrection, blockades, embargoes, sabotage, epidemics, fires, strikes, labor disputes, lockouts or other industrial disturbances, delays of carriers, and inability to secure materials, labor or manufacturing facilities. Any delay resulting from any such cause shall extend shipping dates correspondingly. Seller shall in no event be liable for any special, indirect or consequential damages arising from delay or non-delivery irrespective of the reason therefore, and receipt by Buyer shall constitute acceptance of goods and waiver of any claims due to delay.
3. **DRAWINGS** – If proposal drawings are submitted with Seller's quotation, they are submitted only to show the general style, arrangement and approximate dimensions of the goods offered. No work is to be based on proposal drawings. Dimensional drawings certified by Seller will be furnished, when required.
4. **TITLE** – Unless otherwise agreed in writing, the items listed on the invoice shall be delivered F.O.B. place of manufacture and title, possession and risk of loss or damage to the items listed on the invoice passes to Buyer upon delivery to the carrier.
5. **FREIGHT** – If Buyer specifies delivery F.O.B. point of destination or F.O.B. point of manufacture with freight allowed, Buyer shall pay to Seller unless otherwise agreed to in writing, in addition to the purchase price, any amount by which transportation charges may be increased, between the dates of the confirmation and time of shipment.
6. **SALES TAXES** – The prices do not include Provincial Sales, Goods & Service, Use, Excise taxes or other taxes of similar kind unless stated. All prices, quotations, contracts, agreements, etc., are subject to increase at any time without notice by the amount of any Federal, Provincial, Municipal or other governmental/agency tax now or hereafter levied or imposed.
7. **All sales are final.** Any item returned to seller is subject to manufacturer's approval and restocking fees.
8. **Warranty** – All items offered are subject to manufacturer standard warranty. Veronics will pay one way shipping to return all warranty issues to a Canadian address. All warranty items must be shipped to Veronics Instruments Inc. 114-1100 South Service Rd. In Stoney Creek, Ontario. Veronics does not provide On-Site Warranty Service. If On-Site service is required for warranty purposes or otherwise Veronics daily rates will apply. An RMA Number must be requested for all returns for warranty, calibration or service.
9. **PAYMENTS** – Should Buyer order goods on credit, Buyer represents by its act of ordering the same that Buyer is solvent and fully able to pay for the same. Terms for such charges are net 30 days, payable in Quoted currency for customers with approved credit. Visa and MasterCard are accepted at time of shipment in Canadian dollars only. A 1% interest charge per month (12.63% per year) is applicable on overdue accounts.
10. **EXPORT** – All parties shall comply with applicable laws and regulations regarding export controls, import and customs controls, and economic sanctions as applicable from time to time, and end user will not re-export any products without obtaining consent from Veronics Instruments Inc.

Updated: April 1, 2024